

# National Performance Reporting (NPR) Update

## Brown Card SA Training for Industry

Office of the Technical Regulator

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[energymining.sa.gov.au](http://energymining.sa.gov.au)



# Acknowledgement of Country

The Department for Energy and Mining acknowledges Aboriginal people as the First Nations Peoples of South Australia. We recognise and respect the cultural connections as the traditional owners and occupants of the land and waters of South Australia, and that they continue to make a unique and irreplaceable contribution to the state.



# National Performance Reporting (NPR) Update



# NPR Indicator Review Background

- The Bureau of Meteorology's National Performance Report benchmarks pricing and service quality of Australian water utilities
- The NPR Framework supports commitments made by states and territories under the National Water Initiative to report publicly and independently on the performance of urban water utilities
- A major review of the Framework in 2019, delivered a set of evidence-based, actionable recommendations to support the Framework's enduring legacy and secure its relevance and value into the future
- Responding to a number of these recommendations, the 2021 indicator review seeks to identify a set of nationally relevant and future focused themes, outcome areas and reporting metrics ([www.npr.harc.com.au](http://www.npr.harc.com.au))



# NPR Indicator Review Draft Recommendations Paper - Key Points

- The Review team defined and tested a set of outcome areas to support meaningful outcome-based reporting
- The Review recommends retaining the existing NPR reporting themes and that the seven existing themes be combined down to five themes and two themes are expanded
- The Review team has made recommendations on which of the existing NPR indicators should be kept, which should be modified, and which should be retired. The Review has also identified newly proposed indicators to address key gaps.
- The Review explored whether reporting should be extended to service providers with less than 10,000 connected properties and to private providers.
- An alternative model for the primary grouping of utilities has been recommended.



# NPR Trials for SA

- Voluntary NPR Trial split into two phases
- Phase One – developing a shared understanding of proposed reporting requirements
  - Duplicate reporting
  - Clarity around definitions
  - Accuracy of data reporting
- Phase Two – trialling data collection using *qldwater* SWIM portal, still in the final stages, more analysis to be undertaken
  - Undertake a survey to gain understanding of any barriers to reporting
  - Clarity around definitions
  - Functionality between SWIM and MS Excel



# NPR Review Timeline

## What's been done

- Written submissions on future reporting under the framework and the type of data and information it collects
- Literature review
- Indicator theme workshops
- A top-down assessment of national reporting priorities
- Engagement with state and territory policy agencies
- A bottom-up assessment of the existing framework
- Draft NPR Indicators Recommendations Report
- Feedback on Draft NPR Indicators Recommendations Report
- Voluntary trials of the proposed indicators



## What's next

- Technical Advisory Panels will assist the Review Team to work through definition issues of existing indicators
- Final recommendations paper to be released
- Final 2022-23 indicator handbook to be released
- BOM to consider the Review's final recommendations and take them, as appropriate, to the UWRC for formal agreement and adoption
- BOM to develop an implementation roadmap
- Commonwealth and jurisdictional reporting portals will need to be assessed to determine their ability to accommodate the Review's recommendations
- Consideration of a phased implementation for service providers with less than 10,000 connections

# Brown Card SA Training





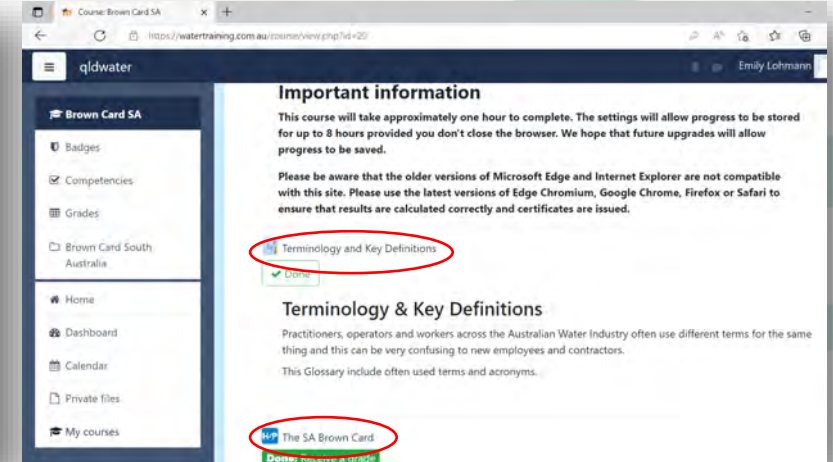
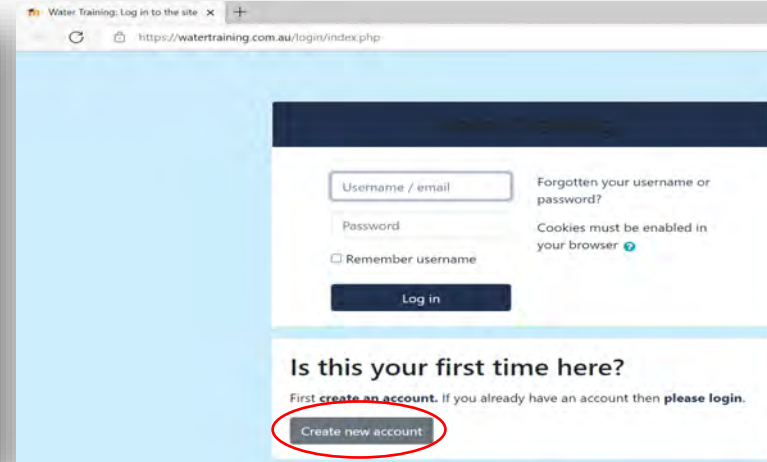
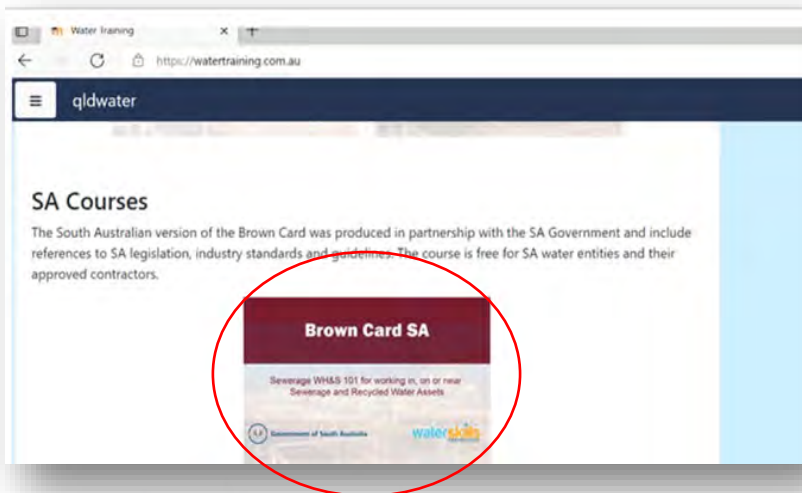
# Brown Card Background



- The Queensland Water Directorate (*qldwater*) and Water Skills partnership developed the Brown Card training course
- The training provides an overview on the importance of, and requirements for, maintaining public health, minimising environmental harm and general workplace health and safety when working in, on or near sewerage and recycled water assets
- The OTR has recently reviewed the Brown Card in conjunction with other SA state government departments in order to modify the training to include SA regulatory requirements
- The training is supported by the South Australian Government and will be available at no cost to water industry entities and their employees and contractors
- The training is non-accredited but a valuable learning resource for sewerage and recycled water WH&S 101

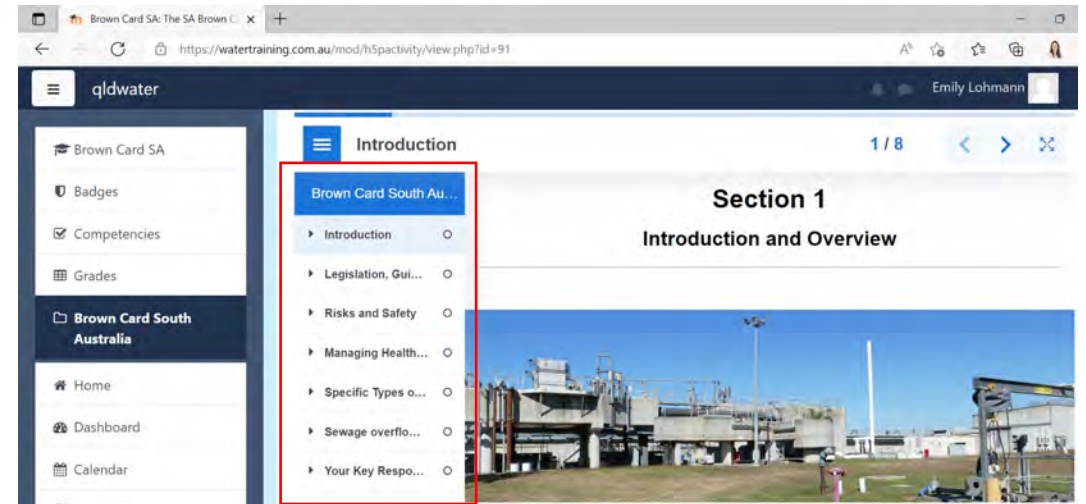
# Brown Card SA Access

- The Brown Card SA training is being hosted by *qldwater* on the water training website ([www.watertraining.com.au](http://www.watertraining.com.au))
- Scroll to the bottom of the page to find the Brown Card SA course
- It is as simple as creating a new account and then accessing the training course on your profile



# Brown Card SA Key Points

- Training course consists of 7 sections
  1. Introduction and overview
  2. Legislation, Guidelines and Standards
  3. Risks and Safety
  4. Managing Health Risks
  5. Specific Types of Work/Tasks
  6. Sewage Overflows/Spills
  7. Your Key Responsibilities
- Short 11 question quiz
- Approx. 90mins to complete
- Brown Card valid for 3 years



# Contacts

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